

GREAT GULF

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Charlie

All of us at Great Gulf would like to welcome you to your beautiful new residence, and to the ever-growing family of Great Gulf homeowners.

At this time we would inform you of some important maintenance issues and supply you with helpful tips and emergency procedures.

Your Customer Care is located at 430 King Street West Unit 3106

Your Customer Care telephone number is: 416-922-4528 or email to service@greatgulf.com

Hours of operation: Monday to Thursday 8:00 a.m. to 4:30 pm, Friday 8:00 to 4:00 p.m.

Front Desk Telephone number is 416-593-6270

Property Management: Sherwood Property Management 416-498-4980



HEATING

For maximum efficiency, clean your fan coil filter every month. If you have no heat, make sure the switch is set to the ON position; check the furnace breaker on your electrical panel; and check that your thermostat is set to the HEAT position.

If the problem persists, and it is during business hours please contact your on-site Customer Care Office at the telephone number provided above.

After hours, contact Front Desk 416-593-6270 or D. Zentil Plumbing & Heating 905-738-0569

PLUMBING

If you have a shower/tub leak, immediately turn off the water supply and call your Customer Care Office if the leak occurs during business hours.

After hours contact Front Desk 416-593-6270 or D. Zentil Plumbing & Heating 905-738-0569

ELECTRICAL

In the event of a power failure, first check the circuit breaker.

Secondly check to see if it is an area electrical problem.

If the problem is specific to you then contact your Customer Care Office.

After hours, contact Front Desk or Speedy Electric, 905-264-2344 or 416-970-1187 or 416-990-1211

Please read your copy of the Helpful Hint Pamphlet.