

Toronto Hydro-Electric System Limited
5800 Yonge Street Telephone: 416-542-8000
Toronto, Ontario Facsimile: 416-542-3429
M2M 3T3 www.torontohydro.com



Please fill out this information **in full**:

ATT: Maria D'Orazio – Accounts Receivable

New Customer Information¹

Name: _____

Address: _____

Occupancy date: _____

Residence Telephone #: _____

Business Telephone #: _____

Employer: _____

Driver's License #: _____

Date Of Birth (dd/mm/yy): _____

Previous Address: _____

Customer Signature: _____

Property Owner / Landlord Information

Contact Name: _____

Mailing Address: _____

Contact Telephone #: _____

Contact Fax #: _____

Please ensure this form is completed; if you have any question or concerns please contact Customer Care Phone: 416-542-8000 or contactus@torontohydro.com

¹ Please refer to our Privacy Policy at www.torontohydro.com/electricsystem/privacypolicy for more information regarding our use of your personal information.

**Thank you,
Toronto Hydro-Electric System Limited**

The 'Personal Information Protection and Electronic Documents Act' came into effect January 1, 2004 for all provincially-regulated businesses. This new federal law now applies to all personal information collected, used or disclosed by all private sector companies in the course of doing business with their customers.

We recognize that your information is private. We have developed a Privacy Policy for Toronto Hydro-Electric System Limited (THESL), in compliance with the new law, that governs our collection, use disclosure and protection of your personal information.

You can access our Privacy Policy at www.torontohydro.com/electricsystem/privacypolicy or you can call us at 416-542-8000 to request a copy of this policy. We are committed to protecting your privacy and would like to take this opportunity to inform you about the personal information we collect, how it is used, how we protect your confidentiality and your rights with respect to this information.

What is this information used for?

- To identify or contact customers, respond to customer inquiries and otherwise maintain business relations with customers.
- To deliver and maintain electricity service.
- To bill and collect payment
- To establish credit worthiness.
- To sign up for pre-authorized payment.
- For legal, regulatory and electricity market operation requirements.
- To help prevent or investigate fraud, theft of power or other breaches of the law.
- To provide customers with information about THESL services, the electricity industry and rates.
- To request customer participation in surveys or contests.
- To notify customers about events or causes sponsored by THESL or its parent company, Toronto Hydro Corporation.